

At XLence Technologies, we have made it a priority to provide our customers with the best value for their purchasing dollar. In order to make wiretap investigations affordable for everyone, we have developed a choice of user programs. Contact XLence, tell us what your requirements are, and we will quote the user program best suited to meet your investigative as well as financial needs.



Purchase Program

- Best value for agencies that *continually* run pen register or wiretap investigations.
- Agency purchases XLence products, software and dedicated computer hardware outright and it becomes their property.
- Includes one year of warranty service on products and hardware and full access to telephone technical support.
- Purchase program participants have the equipment and support they need to maintain steady 24/7 operations in a busy wire room.

The Options

Usage-Based Program

- Best value for agencies that *often* run pen register or wiretap investigations.
- Agency purchases dedicated computer hardware outright and it becomes their property; includes one year of warranty service.
- Agency is billed a monthly flat fee for XLence products / software and telephone technical support *only when equipment is in use*.
- Usage-based program participants can have investigations up and running at a moment's notice, but don't have to purchase or maintain products that are not always in use.

Lease Program

- Best value for agencies that *occasionally* run short-term pen register or wiretap investigations.
- Agency leases dedicated computer hardware, XLence products and software in one-month increments, then returns it at the end of the case.
- Telephone technical support is included in the lease price.
- Lease program participants can affordably have investigations up and running in as little as 10 days for a monthly flat fee and no further obligation once the case is closed.

Collaborations Program

- Best value for agencies that have a critical need to wiretap on a cellular phone, but do not have six to eight weeks to establish an installation with the cellular carrier.
- XLence arranges for a shared connection partnership between the agency in need and a host agency that has an established installation with the cellular carrier.
- Target data is redirected from the host agency to the partner agency in real time.
- Agencies may rent, lease, or use their existing XLence equipment and software for shared connections investigations.
- The Collaborations program is cost effective and quick, allowing the cellular wiretap to be up and running in ten days time.

Product Assistance Support Transition (PAST) Program

- Best value for former Bartec customers who still run Legacy investigations.
- Includes upgrade of Bartec-brand Micro DNRs and SSL-12 Smart Slaves.
- Upgrade reinstates warranty service and access to telephone technical support.
- PAST program participants can extend the life of their Bartec equipment as they transition to new generation technologies with XLence.